

Wednesday 20 May									
<i>Game Day</i>									
14:15	15:45	<table border="1"> <tr> <td rowspan="3">Parallel Sessions</td> <td>MicroS+</td> <td>111</td> </tr> <tr> <td>B-to-Green</td> <td>121</td> </tr> <tr> <td>WipSim</td> <td>211</td> </tr> </table>	Parallel Sessions	MicroS+	111	B-to-Green	121	WipSim	211
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15:45 16:00 <i>Coffee Break</i>									
16:00	17:30	<table border="1"> <tr> <td rowspan="2">Panel &amp; discussion</td> <td colspan="2">Conf. Registration (Ground Floor)</td> </tr> <tr> <td colspan="2">A104</td> </tr> </table>	Panel & discussion	Conf. Registration (Ground Floor)		A104			
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19:00	20:00	<table border="1"> <tr> <td colspan="2">Welcome Drink</td> </tr> <tr> <td colspan="2">Saint-Etienne City Hall</td> </tr> </table>	Welcome Drink		Saint-Etienne City Hall	
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Thursday 21 May								
08:00 12:00 <i>Conf. Registration (Ground Floor)</i>								
08:30 09:00 <b>Opening Session</b>								
09:00 10:30 <b>PLENARY SESSION</b> Industrial Keynote: <b>E. Grab</b> , Michelin Group Scientific Keynote: <b>T. McAloone</b> , Technical University of Denmark <b>A022</b>								
10:30 11:00 <i>Coffee Break (Ground Floor)</i>								
11:00	12:40	<b>PARALLEL SESSIONS</b>	S1 PSS Design and Engineering I <b>203</b>	S2 PSS for Urban Transport Sharing Planning and Management <b>206</b>	S3 Sustainability and PSS I <b>212</b>	S4 PSS Case Studies and Lessons from Experience I <b>220</b>	S5 Lean PSS: Enabling Methods and Tools <b>224</b>	<b>Industrial Day</b> Case Studies <b>214</b>
12:45 14:00 <i>Lunch (6th floor)</i>								
14:00	15:40	<b>PARALLEL SESSIONS</b>	S6 PSS Design and Engineering II <b>203</b>	S7 Intelligent Objects and Information Technology for PSS <b>206</b>	S8 Organisational Issues and Transition Management I <b>212</b>	S9 Strategy, Marketing and Business Models <b>220</b>	S10 Decision-making for PSS Engineering <b>224</b>	<b>Industrial Day</b> Project and Funding <b>214</b>
15:45 16:15 <i>Coffee Break (Ground Floor)</i>								
16:15	17:30	<b>PARALLEL SESSIONS</b>	S11 PSS Design and Engineering III <b>203</b>	S12 Planning for PSS Engineering <b>206</b>	S13 Customer Analysis for PSS <b>212</b>	S14 Cost Structures and Economic Models <b>220</b>	S15 Eco-design for PSS <b>224</b>	<b>Industrial Day</b> Round Table <b>214</b>

19:30	23:30	<table border="1"> <tr> <td colspan="2">Conference Banquet</td> </tr> <tr> <td colspan="2">Le Grand Cercle</td> </tr> </table>	Conference Banquet		Le Grand Cercle	
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Friday 22 May						
08:00 09:00 <i>Conf. Registration (Ground Floor)</i>						
09:00 10:30 <b>PLENARY SESSION</b> Management Science Keynote: <b>V. Martinez</b> , Cambridge University Engineering Science Keynote: <b>Y. Shimomura</b> , Tokyo Metropolitan University <b>A022</b>						
10:30 11:00 <i>Coffee Break (Ground Floor)</i>						
11:00	12:40	<b>PARALLEL SESSIONS</b>	S16 PSS Design and Engineering IV <b>203</b>	S17 Organisational Competences and Capabilities <b>206</b>	S18 PSS Case Studies and Lessons from Experience II <b>212</b>	S19 Organisational Issues and Transition Management II <b>224</b>
12:45 14:00 <i>Lunch (6th floor)</i>						
14:00	15:40	<b>PARALLEL SESSIONS</b>	S20 PSS Design and Engineering V <b>203</b>	S21 Mass Customisation and PSS for Leveraging Sustainability <b>206</b>	S22 Sustainability and PSS II <b>212</b>	S23 Modelling Methods for PSS Engineering <b>224</b>
15:45 16:15 <i>Coffee Break (Ground Floor)</i>						
16:15	17:00	<b>PLENARY SESSION</b>	Closing Session Awards announcement <b>A022</b>			

Special Session

Saturday 23 May

<b>Doctoral Workshop &amp; PSS Design Research Community Meeting</b>  <b>121</b>	